



## Durri Aboriginal Corporation Medical Service

ABN 52 730 046 875 ICN 27

Phone: (02) 6560 2300

Fax: (02) 6562 7069

15 – 19 York Lane

(PO Box 136)

Kempsey NSW 2440

Dear Community Members,

Throughout the COVID-19 Pandemic Durri ACMS has been dedicated to keeping all its community members safe and healthy. Durri ACMS acknowledges the cooperation and support it has received from Community throughout this time, and the results up to now have been excellent.

However, as you may be aware the COVID-19 situation has recently become more serious with significant outbreaks of new cases of infections in Melbourne and in the Liverpool and Campbelltown areas in south-western Sydney. In response Durri ACMS must take precautions to ensure your safety. Avoiding exposure to the virus remains our top priority to keep everybody safe.

Durri ACMS Clinics have taken the following precautions to ensure the safety of the community:

1. If you have Cold and flu like symptoms which include
  - Fever
  - Sore throat
  - Shortness of breath
  - Runny nose
  - Cough

***Please RING Durri ACMS Kempsey on 65602 300/6560 2302 or Nambucca on 6598 6800.*** We will help you as soon as you call. If you cannot get through straight away please try again in a few minutes.

2. If you have travelled to Victoria or south-western Sydney (especially in the Liverpool or Campbelltown areas) in the past 14 days or have come in contact with a person that has travelled to those areas in the past 14 days; or have come into contact with a COVID-19 Positive or suspected case: ***PLEASE DO NOT COME TO THE CLINIC - RING Durri ACMS Kempsey on 65602 300/6560 2302 or Nambucca on 6598 6800.*** We will help you as soon as you call. If you cannot get through straight away please try again in a few minutes.
3. Please do not present as a Walk-In patient without calling first.

When you call our clinics to book an appointment our staff will be asking a series of triage questions to figure out the best triage journey for you:

- This could be a consult over the phone with one of our doctors
- This could be a consult in a designated area of our clinic.
- We may also ask you to wear a face mask.
- We may limit transport to patients who need a face to face clinic appointment and have no other means of getting to the clinic

All donations \$2.00 and above are tax deductible. Please make cheques payable to Durri Aboriginal Corporation Medical Service. Durri ACMS is a funding initiative of both the Commonwealth and NSW Governments in partnership with the local community.  
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To help keep you and your loved ones safe please take these precautions:

1. Wash your hands with warm soapy water, especially before eating
2. Avoid touching your face
3. Cough and sneeze into a tissue and put it into a bin straight away
4. If you have family member visiting please make sure they follow these precautions as well.

We are doing our best to keep the community safe and healthy and we need your support. If you have any questions please feel free to ring your local Clinic for more information.

Durri ACMS 15.07.2020